

Employment Development Department

Unemployment Insurance

Telephone Listings

The telephone numbers listed here can be called for unemployment insurance services. Please notice that we have separate telephone numbers for English, Spanish, Chinese, and Vietnamese speaking customers. A separate telephone number is also available for customers who call using a teletypewriter.

If you are calling to file a claim, you must call by Friday to receive credit for the week. Business hours (all times are Pacific Time) for calling the listed telephone numbers are:

- **Unemployment insurance claim filing (All claims are filed with a Department representative):**
Monday through Friday: 8 a.m. to 5 p.m.

NOTE: Unemployment insurance claim filing services are not available on California [state holidays](#).

- **General unemployment insurance benefit information (Recording):**
Twenty-four hours a day, seven days a week, including holidays.
- **Unemployment insurance check information (Interactive Recording):**
Monday through Saturday: 6 a.m. to midnight
Sunday: 6 a.m. to 9 p.m.

Before placing your call, review [Using the Automated Telephone Information System](#) to learn about our menu options.

TELEPHONE LISTING - BY LANGUAGE

ENGLISH1-800-300-5616
Filing Claims	
Check Information	
General Information	
ESPAÑOL1-800-326-8937
Presentación de Solicitudes	
Información sobre su Cheque	
Información General	