

TEL: 951.413.3880
FAX: 951.413.3895
WWW.MOVAL.ORG



25480 ALESSANDRO BLVD.
MORENO VALLEY, CA. 92553

To whom this may concern,

I have worked for Library Systems and Services (LS&S) since 2010 in various roles at multiple libraries, including the Eastvale Public Library, the Grace Mellman Library and the Perris Library.

In 2010, I made a conscious decision to leave a public library system to join LS&S. Working for the public library, I felt as though I was restricted in my role and had hit a glass ceiling, severely limiting my potential. I was anxious to progress and improve my skill set and LS&S afforded me opportunities to do so. With each LS&S opportunity, I have been presented with unique and different challenges, trusted as a library professional and empowered to program solve and be creative. I assumed the role as the Moreno Valley Public Library Director in 2013. Prior to 2013, the Moreno Valley Public Library seemed to lack community value, as demonstrated by declining circulation and low program attendance. Through partnership with the City of Moreno Valley, Moreno Valley Public Library staff and LS&S, we have developed and implemented new library programs and services and improved collections, including audiovisual, e-book and print materials. By evaluation community demographics and incorporating bilingual materials and activities into adult, children's, and teen programs, the library has been able to better serve Moreno Valley residents. Library staff has improved public engagement by recruiting volunteers for library program support and increased community outreach via a dedicated staff person.

I am very proud of the work that we have done to revitalize Moreno Valley Public Library and all of the LS&S libraries and communities that I have been fortunate enough to serve. It has been a pleasure to work for an organization that focuses on the library as the heart and soul of the community and values local library professionals as an essential part of the equation.

If you have any additional questions, feel free to reach out to me at ivorie.franks@lsslibraries.com or (951) 413-3882.

Cordially,


Ivorie Franks

Library Director

Moreno Valley Public Library

LIBRARY SERVICES DIVISION