

SB272 - Enterprise Systems Catalog as of 5/5/2021

Vendor	Product	Purpose	Description of Categories/Types of Data	Primary Custodian	Freq of Collection	Freq of Update
3CX	3CX	Phone/ Voicemail / Unified Messaging	Phone/ Voicemail / Unified Messaging	Telecommunications	Daily	Daily
Amilia	SmartRec by Amilia	Recreation class enrollment and tracking	Online class registration and payments.	Community Services	Daily	Daily
AssetWorks	FleetFocus FA	Fleet management	Fleet management data	Public Works	Daily	Daily
Azteca Systems	Cityworks AMS	Asset management system	Public Works assets; workorders; inspections	Public Works	Daily	Daily
Azteca Systems	Cityworks PLL	Permits, Licensing, and Land case tracking	Permitting, Business License, Code Enforcement, Planning and Engineering Project Tracking, and Citizen Request Management data	Information Systems	Daily	Daily
CitySourced	CitySourced	Civic engagement mobile app and website	Citizen reporting of graffiti, potholes, and other complaints.	Information Systems	Daily	Daily
ESRI	ArcGIS Enterprise	Geographic Information Systems (GIS)	Land records including addresses, streets, and owner information; aerial photography; other departmental-specific GIS records for Public Work, Planning, Engineering, Fire, and Police.	GIS	Daily	Daily
Genetech	Genetech	Video Driven Analytics	Video Driven Analytics	Information Systems	Daily	Daily
Hyland	OnBase	Enterprise Content Management	Document scanning, storage, management, and retrieval.	City Clerk	Daily	Daily
i7MEDIA	mojoPortal	Website content management	Website content management	Information Systems	Daily	Daily
Kronos	Workforce Telestaff	Workforce management	Timekeeping, scheduling	Fire	Daily	Daily
Microsoft	Exchange	Enterprise email system	Email communication	Information Systems	Daily	Daily

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Neogov	Applicant Tracking	Online applicant system	Applicant and Job information	Human Resources	Daily	Daily
Ontario Systems	RevQ	Collections	Collections data	Finance	Daily	Daily
Oracle	Customer Care and Billing	Utility Billing system	Utility-billing data	Finance	Daily	Daily
Oracle	PeopleSoft Enterprise Financials	Enterprise Financials system	Accounts Payable, Accounts Receivable, Purchasing, General Ledger, Inventory, Fixed Assets, and Budgeting data	Finance	Daily	Daily
Oracle	PeopleSoft Enterprise Payroll/HRMS	Enterprise Payroll and Human Resources system	Payroll, Human Resources, Benefits, Training, and Risk and Safety, and Help Desk data	Human Resources, Benefits, and Payroll	Daily	Daily